

FW: Congratulations on your New Trane HVAC System!

From: Denise Surber (dsurber@truehomesusa.com)

To: denisesurber@yahoo.com

Date: Wednesday, December 13, 2023 at 08:26 AM EST

Denise Surber

*Operations Partner, Client Services &
Corporate Facilities*

TRUE HOMES

2649 Brekonridge Centre Drive
Monroe, NC 28110

From: Trane Communications <noreply@trane.com>

Sent: Tuesday, December 12, 2023 3:31 PM

To: Denise Surber <dsurber@truehomesusa.com>

Subject: Congratulations on your New Trane HVAC System!

[EXTERNAL SENDER] This email originated outside of True Homes. Do not click on any links or open any attachments unless you recognize the sender and are expecting an email from them!





WELCOME TO THE TRANE® FAMILY

Thank you for your recent Trane system purchase! We are excited you chose Trane as the HVAC system for your home comfort needs. To help you get acclimated to your new system, we have collected a few pieces of information to help you get started.

IMPORTANT: For any questions regarding your installation or service needs, please contact your installation dealer:

Dealer Name:

Advanced Mechanical USA,
LLC

Dealer Email:

bheinrich@advancedmechanicalusa.com

Product	Model Number	Serial Number
XR13.4c All-in-One Heat Pump Packaged System	4WCC4060E1000AA	23412139FA

To view the full details of your Warranty, please visit the [Trane Warranty & Registration](#) page.

- Trane Customer Service Team

OWNER'S GUIDES

Have a question about your Trane system? Check out our online Owner's Guides.

[Download Guides](#)

MAINTENANCE TIPS

Browse tips to keep your Trane system running smoothly, season after season.

[Browse Tips](#)

TROUBLE SHOOTING

Having system issues? Search popular topics about our systems.

[Search Topics](#)

ABOUT US

For over 100 years, Trane has been building home comfort systems like no other thanks to our dedication to quality, innovation and reliability.

LOCATION

800B Beaty Street
Davidson, NC 28036

CONTACT US

[Contact Customer Care](#)
trane.com/residential

Having trouble seeing images? [View the web version.](#)

[Update Your Profile](#) | [Unsubscribe](#)

All trademarks referenced are the trademarks of their respective owners.

© 2023 Trane. All rights reserved.
